

Barmore Insurance Agency, Inc.
8511 South Sam Houston Parkway East, FL 2
Houston, TX 77075

IMPORTANT NOTICE

Hurricane / Catastrophe / Claim Procedures

(713)209-2800 or (800)376-3196

www.barmore.com

Many people believe they will never be the victims of a disaster, but catastrophes know no boundaries. We hope you never need this information-but just in case.....

1. We suggest you review the following list, select your insuring company and add their direct claims reporting number to your cell phone directory. Also, keep this letter with your insurance policies in a safe place that you will be able to access as soon as possible after a catastrophe.

2. Protect your property from further damage. Do make temporary repairs to ensure your safety and to prevent further damage. "Temporary" means something that can be reasonable removed for inspection. It cannot be repairs that will prevent the adjuster from seeing the reported damage. If you purchase any materials or hire anyone to assist you with these repairs, be sure to keep receipts, so you can be reimbursed by your insurance company for any covered claim. **Warning:** Permanent repairs such as roof replacement before inspection by the claims adjuster could and probably will result in a complete denial of the claim.

3. Contact us (or the insuring company) right away so we can get your claims process started. In the event of a catastrophe, we recommend that you call your insuring company directly to report a claim if possible.

If you are insured with:

Acceptance Ins Co
AIG
AJ Gallagher Methodist Church Program
American Collectors
American International Group
Black & White Associates
Care Provider Services
Central Insurance Company
Chubb Insurance Company
CNA Commercial
Crump Insurance Company
Deep South Surplus
Encompass
Evanston Ins Co

CALL:

1-866-576-7971
1-877-873-9972 or 1-800-931-9546
1-800-987-3373
1-800-360-2277
1-877-802-5246
1-800-362-7535
1-866-391-9675 (York Claims Service)
1-888-263-2924 or 1-877-346-0300
1-800-252-4670
1-877-262-2727
713-690-0500
1-888-802-5246
1-800-588-7400
1-847-572-6000

Fairmont Specialty	713-954-8100
Fidelity National FLOOD	1-800-725-9472
Foremost	1-800-527-3907
Gresham Insurance Company	1-800-241-5677
Hartford Ins co.	1-800-243-5860
Houston Surplus Lines	1-800-772-7565 ext 214
Hull & Company	1-800-765-4855
Leicht General Agency	1-800-237-8593
Lighthouse Underwriters	1-800-252-4670
London American Risk Specialists	1-800-546-7630
Maclean, Oddy & Assoc	1-214-855-7700
Markel Insurance Company	1-800-362-7535
McClelland & Hines	1-800-333-2017
Minico	1-800-528-1056 ext 3560 or 1-800-842-5246
Myron F. Steves & Co	1-800-392-1604
National FLOOD Ins	1-800-767-4341
National Lloyds	1-800-749-6419
Progressive Ins Co	1-800-274-4499
Republic Commercial	1-800-233-2985
Scottsdale Ins Co	1-800-423-7675
Sterling & Sterling	1-800-767-7837
Superior Access Ins Services	1-800-272-7550
Texas Fair Plan	1-800-466-6680
Texas Windstorm Insurance Association	1-800-788-8247
Travelers Personal	1-800-252-4633
Travelers Commercial	1-800-238-6225
Travelers FLOOD	1-800-505-0193
Voyager Indemnity	1-800-245-1505
Woodlands Insurance Services	281-367-5010
Zurich Ins Co	1-800-987-3373

4. Gather as much information as possible. Make a list of damage items, noting any structural damage you want to point out to the claims adjuster, such as cracks, missing siding or roof tiles/shingles, etc. **Do NOT throw ANYTHING away.** Video or photograph damaged property. If prior to the catastrophe, you have documentation (video/photos) of your home or business inventory along with estimated values, it will be immensely helpful in substantiating ownership and expediting the claims process.

In the event of a catastrophe in our area, our office building may be closed until it is determined safe to reopen. Therefore, we may not be available at our normal office location or phone numbers. If that is the case, as soon as possible, we will inform you of arrangements made by the agency (i.e. location, phone numbers, etc.) by posted notice at 8511 S Sam Houston Pkwy E, Houston, TX 77075. **If you report the claim to our office, we request that you bring a copy of your current policy, as our computers may not be in service due to loss of utilities.**

We are here to help you through your crisis situation and get you back on your feet again as soon as possible. If you have any questions, give us a call.

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