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For Immediate Release:

Travelers Launches Mobile Applications

New mobile apps help consumers anytime, anywhere

HARTFORD, Conn., March 5, 2010 ï As the number of consumers turning to their easyto-use smartphones continues to rise, Travelers (NYSE: TRV) announced today the launch of its first mobile applications, ñAuto Accident Helpòfor iPhone® and ñQuick Connectòfor BlackBerry® smartphones. Both applications are free for anyone to download. Auto Accident Help is available at the iTunes® store and Quick Connect is available on travelers.com.

The new mobile tools provide auto accident assistance for iPhone and BlackBerry[1] smartphone users. Additionally, Travelersôcustomers will have the added advantage of starting the auto claim process directly through the iPhone application and the mobile Web site.

ñImmediately after an accident, it is natural to feel unsure about what steps to take and we want to be there to help guide people through the process,òsaid Patrick Gee, Senior Vice President for Travelers Personal Insurance Claims. ñOur new mobile applications allow us to do so by helping consumers with the necessary and important steps after an auto accident.ò

Integrating Travelersôonline claim reporting into the new mobile applications is part of the companyôs ongoing mobile strategy that first began with the launch of the mobile Web site in late November 2009. The number of people accessing news and information daily on the mobile Web more than doubled in 2009 when compared to 2008, according to comScore[2].

ñItôs clear that mobile devices have become a necessity to many,òsaid Andrea Stalf, Vice President for Travelers Personal Insurance Marketing. ñThese mobile applications are another example of how Travelers is staying in touch with consumersô evolving demands.ò

For information about the Auto Accident Help and Quick Connect mobile applications and all of Travelersômobile tools visit travelers.com/mobiletools.

Note: The Turner Agency represents Travelers for commercial, personal lines, and life and health insurance. .

About Travelers
The Travelers Companies, Inc. (NYSE: TRV) is a leading property casualty insurer selling primarily through independent agents and brokers. The companyâs diverse business lines offer its global customers a wide range of coverage in the auto, home and business settings. A component of the Dow Jones Industrial Average, Travelers has more than 30,000 employees and generated revenues of approximately $25 billion in 2009. For more information, visit travelers.com.

About The Turner Agency Inc.

The Turner Agency, Inc. has offered complete insurance services to the upstate since 1962. In an industry where companies today encourage customers to call a toll-free number or visit a website to purchase insurance, The Turner Agency is still committed to personal, long-term relationships and providing a one-stop shop for all insurance needs, whether business, personal, or life and health. Located at 623 Halton Road in Greenville, The Turner Agency is a full service independent agency offering a complete line of insurance services including but not limited to home, auto, business, life, and employee benefits.

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